

ATTENTION FAULKEY GULLY MUD WATER CUSTOMERS!

The Board of Directors for **FAULKEY GULLY MUNICIPAL UTILITY DISTRICT** has retained a new water utility operations company for your water district needs effective October 1, 2019.

Please note the NEW information below pertaining to your water account.

New Water Operator: **Municipal Operations and Consulting, Inc.**
(2 locations to better serve you)

27316 Spectrum Way
Oak Ridge North, Texas 77385
(281) 367-5511 (Phone) 281-367-5517 (Fax)
www.municipalops.com

1825 N. Mason Rd
Katy, Texas 77449
(281) 347-8686 (Phone) 281-347-8863 (Fax)
www.municipalops.com

Please visit the *Municipal Operations & Consulting, Inc.* website to become familiar with the available services.

Important Transition Information:

Please call **281-367-5511**, for billing questions

To report water leaks or sewer backups, please call **281-367-5511** (24 hours day, 7 days week)

For timely processing of your water bill payments, please note the following changes:

**Effective immediately, mail all payments to: FAULKEY GULLY MUD
P.O. Box 1689
Spring, Texas 77383**

Continue to make checks payable to Faulkey Gully Municipal Utility District

For **Online Bank Payments** make sure you update your bank payment information and remit your payment to the new P.O. Box listed above. Also, when you receive your new bill you will need to update your new customer account number. Both are critical to ensure proper posting of your online bank payment.

If you are currently enrolled in automatic ACH service or recurring credit card, you will need to visit www.municipalops.com to set up a NEW online account, after October 3rd. Please **do not** try to setup new account before October 3 in an effort for a seamless transition. Please contact Municipal Operations & Consulting, Inc.'s office at 281-367-5511 for information on updated account number.

To use our automatic pay by phone, please call 855-230-7396. Remember your account number will change from the one on your current bill, to the new format indicated above.

Other payment services including e-check, credit cards, and walk-in CheckFreePay locations will be available before your next bill due date. Visit www.municipalops.com for updates to payment services as they become available.